

**MONTROSE MEMORIAL HOSPITAL
GRAPEVINE
August 15, 2008**

Welcome New Employees

Welcome to the following new MMH employees:

Joseph Bruno – Pharmacy
Jamie Benton – San Juan Cancer Center
Patricia VanValer – Same Day Surgery
Andrew Weaver – Information Services
Laura Garcia – Patient Financial Services
Pam Brownlie – Rehab
**Connie Robinson – Health Information
Management**
Amy Lowy – Nutrition and Diabetic Services
Kelly Somsen – Nurse Mid-Wife Clinic
Linda McCullough – Nursing Administration

Welcome New Volunteers

Erin Ryser – Cancer Center
Janet Schmitt – Gallery Information Desk



Brush Up on Your HIPAA

Speak up to protect patient privacy. Each person in the workforce serves as the eyes and ears of the privacy and security officers. If you see patient records exposed, notice password sharing, hear conversations that should be kept confidential, or observe other lapses in privacy and security protections, speak to the individual or someone in charge about the issue. Do be courteous and don't be confrontational, but don't be shy. After all, you'll be protecting a patient's privacy—and one day, it could be your own privacy at stake.

MMH Slogan

MMH has adopted a new slogan:

**first in hope,
first in care,
always there**

Materials Management News

Hi. I'm Your Friendly Toner Scam Artist

We have had a recent increase in calls from scam artists pretending to be our toner representative. A variety of approaches are used to entice you to agree to allow them to ship their bargain basement, close out, overstock, etc. toner or printer cartridges. It will come in a box with no return address soon to be followed by a bill 2 or 3 times higher than what we typically pay. Only Materials Management (MM) is authorized to obtain these supplies. No legit person will ever call you asking for this information. If you get such a call refer them to MM and hang up immediately. Don't worry about hurting their feelings, they're used to rejection. Everyone is authorized to tell them to get lost.

*Congratulations to the
Five Star Drawing Winners in July!*

They each won \$10 in MAMA bucks.

Sheila Locke, PACU
Wally Kraschuk, Food Service
Kathy O'Connor, ICU
Linda McCartney, Med/Surg
Vanessa Sprang, ED

We had OVER 80 5-Star Cards in the drawing for July! YEA!!

Have you sent someone a star lately?

*Tips from the Security Dept
Workplace Violence*

Workplace Violence is any physical assault, including unwanted touching or any other offensive physical contact, threatening behavior, or verbal abuse. Examples of workplace violence are harassment of any nature; such as being sworn at or shouted at. Psychological traumas may include such threats as unwanted phone calls, bomb threats, or an intimidating presence. Causes of hospital workplace violence are

disgruntled employees, patients, or visitors, as well as a delusional person, or domestic disturbances at home which spill over into the workplace. Seventy percent of violent people produce some warning signs prior to a violent incident. Warning signs may include a major change in personal appearance, behavior, or attitude, and changes in personal relationships. Other warning signs could be a reduction in job efficiency or productivity, and communication which avoids conflict.

If confronted by a violent person;

- Remain calm, listen attentively, speak softly, slowly, and clearly. Do not argue.
- Treat the violent person with dignity and respect, and avoid being defensive.
- Acknowledge the person's concerns and ask what you can do to help.

In addition to warning signs, violent incidents usually follow a series of smaller incidents leading up to a higher level of violence. For this reason, all workplace violence should be reported and dealt with regardless of its severity.

37th Annual Montrose Fall Clinics

The speakers and topics have been finalized for the 37th Annual Montrose Fall Clinics which will be held at the Pavilion on September 26th and 27th, 2008. Various topics will be discussed by the following speakers:

Glen M. Bowen, M.D., Associate Professor of Dermatology, University of Utah Health Sciences Center, Salt Lake City, UT

Ronald S. Gibbs, M.D., Professor and Chair, Department of Obstetrics and Gynecology, E. Stewart Taylor Chair in Obstetrics and Gynecology, University of Colorado Health Sciences Center, Aurora, CO

Andrew Kroger, M.D., M.P.H., Medical Officer, Centers for Disease Control and Prevention, Atlanta, GA

Steven Morgan, M.D., Orthopaedic Surgeon, Associate Director of Orthopaedic Surgery/Co-Director of Orthopaedic Trauma at Denver Health, Denver, CO

Michael D. Whitaker, M.D., Assistant Professor of Medicine, Department of Endocrinology, Mayo Clinic Scottsdale, AZ

Lisa Manhart, Ph.D., Assistant Professor, Department of Epidemiology, University of Washington Center for AIDS and STD

Register at www.montrosehospital.com or watch

for a brochure due out next week.

Benefit Bits

By Sharon Kuster

TRIAD EAP provides you and your family access to a counselor to help solve personal problems. Counselors help clients recognize and successfully address a variety of personal issues:

- Relationship difficulties
- Drug/Alcohol misuse
- Depression or anxiety
- Financial problems
- Family & Parenting issues
- Elder care
- Job related problems
- Workplace conflicts

A limited number of free sessions are available to all employees. The EAP INSIGHTS newsletter is available outside the Human Resources office. The Summer 2008 issue addresses chemical dependence.

You can contact TRIAD at 242-9536 or access their web site: www.triadeap.com

Employment Opportunities

- Biller – Full time – Patient Financial Services
- Billing Coordinator – Full time – Patient Financial Services
- Cardiovascular and Pulmonary Rehab Supervisor – Full time – Rehab
- Central Sterilizing Technician – Full time – Surgical Services
- Director of Emergency Department – Full time
- Dosimetrist – Full time – San Juan Cancer Center
- Emergency Department Clerk/Assistant – PRN
- Family Center Nurse Director, RN – Full time
- House Supervisor RN – Full time – Nursing Administration
- Medical Imaging Coordinator – PRN – Medical Imaging
- Occupational Therapist/COTA – Full time – Acute Rehab Unit
- Receptionist – Other – Olathe Medical Clinic
- Registered Nurse – Full time – Acute Rehab Unit
- Registered Nurse Cath Lab – Full time – Cardiology
- Registered Nurse – Full time – Family Center (OB)
- Registered Nurse – Full time – ICU
- Registered Nurse – Full time – OR
- Registered Nurse – Full time – SDS/PACU
- Respiratory Therapist – Full time – Respiratory Care
- Surgery Finance Coordinator – Full time – Patient

Financial Services